



# fundbalance

a tyler financial solution

## FundBalance Utility Billing

Utility offices handle all billing and collections for water, sewer, electricity, and gas. From bill printing to receipting payments, utility information must be logically organized and easily accessible. Unorganized or inaccurate information can lead to costly mistakes—disrupted workflow, confused or angry citizens, and ultimately, money lost. Utility Billing offices need a system that keeps them organized, up-to-date, and efficient.

### Utility Billing Made Easy

Tyler's FundBalance Utility Billing has everything utility offices need to ensure an efficient and organized billing processing. Organized logically, it handles virtually any billable service including the metered services of water, sewer, electric, demand, and gas, as well as the fees and charges for non-metered services such as activation charges, refuse pickup, service fees, flat-rate items, debt service, and more. Plus, Utility Billing allows for an unlimited number of billing items and fee structures, so offices never have to worry about overrunning their system.

With FundBalance Utility Billing users can:

- Assign up to four meters per account
- Estimate meter reads based on user-defined history ranges and averaging parameters
- Refund meter deposits on final bills
- Track and report on multiple water sources
- Track receipts by item and time period
- Print postcard or letter style bills and past due notices

Using the fully integrated FundBalance Cash Receipts module, users can also import receipts directly into FundBalance Utility

Billing, ensuring that information is always up-to-date and comprehensive. What's more, offices can choose from optional add-ons—such as Web or Meter Reader Interfaces and Lock Box—to enhance the user experience. Use a barcode scanner for easy payment scanning, or import/export reads from all major auto-meter manufacturers. Save time and money, and make the utility billing process easier for both staff and citizens.

### Complete and Easy Access

Built on current technology, FundBalance Utility Billing provides users with a completely flexible billing process. Everything from entering reads through bill printing to receipting payments is presented in a clear, step-by-step manner. Adjust balances. Display and track work orders. Track receipts by item and time period. FundBalance Utility Billing does it all—quickly and easily. Accounts can be arranged into sections that correspond to read routes, special rate zones, or geographical regions, and one or more sections can be grouped into cycles for fast batch-billing processes. Users can even run processes, print reports, and apply processing restrictions using these account groupings.

*...continued on reverse*

**FundBalance Utility Billing—utility billing made easy.**

Empowering people who serve the public™



For more information, visit  
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or email  
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# FundBalance Utility Billing

## Complete and Easy Access (Cont.)

Users can also:

- Define general ledger distribution, penalties, late-charges, or interest on any item
- Assign virtually any combination of billing items and rate codes to customers
- Allow overpayments and partial payments on any billed service
- Set payment priorities for billed services
- Process payments via Automatic Draft (ACH)

Additionally, the unique Location ID record identification system ensures that every location-occupant combination is stored and managed individually. Information never gets confused, and users are always confident that information is accurate and up-to-date.

## Powerful Reporting

FundBalance Utility Billing includes unmatched reporting power and quality. Users have access to many predefined reports including:

- Aged Accounts Receivable
- Outstanding Balance Report
- Delinquent Accounts Report
- Debt Service Balances
- Meter Deposit Report
- Meter Deposit Refund Report
- Account History Report
- Meter Book Pages
- Water Usage Report
- Usages/Billing Items by Rate
- Sales Tax Report
- Work Orders Report
- Journal Entries Report
- Maintenance Reports
- Account Reports

Numerous supplemental reports—including Meter Read Report, Usage Troubleshooter Report, and History Reports—are also available using Microsoft® Excel®. So whether a user needs to run a report on an account's history or on water usage during a specific time period, FundBalance Utility Billing provides fast access—increasing efficiency to save time and money.