



incode
a tyler financial solution

Incode Contact & Property Management

Tyler's INCODE Contact and Property Management application manages the database for centralized property and citizen records. The Property Console manages information such as premises, intersections, streets, and alleys. The Contact Console manages common information about citizens or entities doing business with the city or county.

Contact and Property Management integrates with: Special Assessments, Call Center, Cemetery Records, Utility Billing, Service Orders, Business License, Work Orders, Sales and Business Tax, Building Projects, and Miscellaneous Accounts Receivable.

Transaction Efficiency

- Includes easy drilldown to detail and/or source documents.
- Provides quick and easy access to accounts from all integrated modules.
- Allows customizable searching for improved operator efficiency.
- Stores general information such as addition, block, and legal description.
- Maintains contact information for specific properties such as name, relationship, and percent ownership.

User Friendly

- Search for contacts and/or properties based on user-defined criteria.
- View and edit contact information such as mailing address, comments, associated properties, and notes from a central location.
- Enter data easily through the convenient user interface.
- Easily access information about any accounts associated with a particular property or contact.
- Set up new accounts for all integrated modules from Contact and Property Management.

Information & Reports

- Centralized contact and property records facilitate the single entry of data, greatly reducing data duplication.
- Single source for all information and history regarding a contact or property including accounts, notes, and incidents.
- Support for user-defined data elements on both the property and contact.
- Integration with INCODE Mapping for property-to-parcel linking of information.
- Support for premises, intersections, alleys, and streets in the database.
- Single property source allows for ease in address standardization.

Empowering people who serve the public™



For more information, visit
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